

**Questions & Answers for
What You Should Know Before Traveling Abroad:
Health and Security Risks in China
MEDEX and ASI Group
June 25, 2008**

Will we get an electronic copy of the power point/slides, including the presenters' commentary, etc.?

Yes. Please check www.medexassist.com/China in the coming days. We will upload the complete presentation, including the commentary within the next week.

What percent of Chinese people in Beijing speak English?

According to [a 2006 study by the British Council](#), more people are learning English in China than in any other country. In 2001, English became a requirement in Chinese primary schools, and within the formal education sector, an estimated 176.7 million Chinese were studying English in 2005. The study further indicates that China now produces more than 20 million new users of English each year.

In preparation for the Olympic Games, the city of Beijing has mandated that 80% of police officers under 40 years old should pass a basic oral English test.

In spite of this, it is safe to assume that most Chinese will not speak English, or it will be very limited. Therefore, MEDEX and ASI Group stress the importance of carrying a good phrasebook/dictionary with you at all times.

Can you provide a local telephone number for an emergency in China?

The local phone numbers for medical emergencies in China are 120 and 999. The police-reporting service center of the Beijing Bureau of Public Security can be reached at 110. Fire emergencies can be reached by dialing 119.

Will ambulance services at 999 or 120 speak English?

During the Olympic Games, and especially in Beijing, emergency response services may utilize translators to provide help in all emergencies. However, before and after the Olympic Games, you may need to have a translator, or an English-speaking hotel worker, call for you.

Is there a recommended company for hiring private drivers in China for traveling executives during the Olympics?

We recommend hiring private drivers and making other transportation arrangements through ASI Group, MEDEX's subsidiary security company. However, resources are limited due to the increase in demand. If you should require service, including transportation, executive protection and follow vehicles, please contact our Client Development Manager, Chris Murff, at transportation@asigroup.com as soon as possible to secure assistance. Additional services are available upon request.



How difficult is it to send a defibrillator (AED) with a traveling party that will be visiting Beijing for the Olympics?

According to a number of AED suppliers that MEDEX works with, it is possible to ship an AED to China. The person or corporation requesting it must have a prescription (i.e. a medical authorization) to receive it.

What should I do if I'm in an accident caused by the driver and which results in personal injury of pedestrian?

Contact your embassy immediately to report the incident. Request any diplomatic assistance available. In addition, if you require it, MEDEX can provide medical and legal referrals.

How soon should one apply for visa?

Visa applications should be made at least one month prior to departure for China. Passports must be valid for at least six months for a single or double entry visa and at least nine months for a multiple entry visa. Contact the [Embassy of the People's Republic of China](#) in Washington DC for more visa information.

What type of cell phones should be used to in China? Do you need to get a cell phone in China or can you get a SIM card in China for your phone?

China Mobile is the service provider in China. The types of phones that should be used while in China are as follows:

- Chinese GSM Phone
- UK 02 Phone
- UK Voda Phone
- Orange French Roaming Phone
- Iridium Satellite Phone (as long as in sight of skyline)
- T-Mobile International Roaming Phone (Band 4)
- Nextel (Band 2)
- Blackberry

ASI Group can arrange for phone services to be provided for the extent of your stay in China. Delivery options include standard delivery to business offices or residences including overnight and same day delivery. Other services that can be provided are GPS Trackers, 3G Data Cards, SIM Only Rental, Handsets only (Triband and 3G – for clients to use in their own SIM card) and 24/7 Global Support. Should you require assistance please go to <http://www.asigroup.com/contact.asp> and fill out the corresponding information.

Should you not call MEDEX first if there is a medical emergency? You say to contact the hotel.

Depending on the urgency of the emergency, MEDEX encourages you to seek local help immediately and then contact us. For minor emergencies or physician referrals, you can call MEDEX at any time. In life threatening situations, the closest local care should be sought first, and then MEDEX should be contacted. This is one reason why we encourage you to be prepared with the locations of pre-approved MEDEX hospitals *before* you leave on your trip.**

Is it true that it is illegal to have a Chinese national in your hotel suite?

ASI Group's sources on the ground in China have verified that it is not illegal to host a Chinese National in a Hotel Suite for business meetings. However, caution should be taken as restrictions and/or regulations can be changed at a moments notice.

Is it possible to obtain a listing of recommended health care facilities, which travelers could take with them to China?

MEDEX clients have access to this information through MEDEX 360^{om} Global Medical Monitor. This unique tool was created in partnership with Harvard Medical International and provides both country and city-specific information on diseases and health risks, quality of care, emergency services, medications, blood and medical supplies, payment for services, language proficiency and much more.

I missed the names of the Chinese phrase books.

The phrase books recommended are:

[Mandarin: Lonely Planet Phrasebook](#)

[The Rough Guide to Mandarin Chinese Dictionary Phrasebook 3](#)

Do you recommend travelers carry a small emergency medical kit? If so, do you also recommend an auxiliary kit containing sterile items? Yes, MEDEX recommends all travelers carry a first aid kit that is designed specifically for their destination. A first aid kit for urban North American travel would be vastly different from a kit required for Sub-Saharan Africa. The necessity of an auxiliary kit containing sterile items depends on the typical sanitation conditions of your destination.

MEDEX offers a variety of medical kits and other travel products, found at <http://www.medexassist.com/travelsupplies> And MEDEX clients have access to medical and health information for more than 230 countries and territories through [MEDEX 360^{om} Global Medical Monitor](#).

**More information can be found regarding MEDEX approved medical facilities in China, including contact information, using MEDEX 360^{om} Global Medical Monitor. MEDEX 360^{om} can be accessed by our clients via the online Member Center or by purchasing a MEDEX 360^{om} report with an individual policy.

